

# VIXEN FRP™

## Limited Two-Year Warranty

### FibroFine™ – FibroPlus™ – FibroGloss™ Fiberglass Reinforced Plastic

Fibrosan® GRP Inc. a division of the Yücel Group is the manufacturer of FRP Panels sold by Vixen Composites, an authorized agent, and offers a two-year warranty on the FRP Panel to the original purchaser if correctly laminated and maintained subject to the conditions below. All aspects of this warranty will be administered by Vixen Composites, Inc. Fibrosan® warrants to the original owner and subject to the conditions mentioned below, that this product will remain free of exposed fibers and will not rust, rot, corrode, or require painting or refinishing (with the exception of normal pigmentation change caused by UV or sunlight degradation) for a period of two years from the original date of retail purchase or three years from the date of panel manufacture or 20,000 miles if motorized. Fibrosan® liability is limited to reasonable labor and parts for replacement of the product, repair of the product or the replacement of the product with reconditioned product at the discretion of Fibrosan® or its authorized agents. For purposes of this warranty, parts are defined strictly as either the materials necessary to repair the panel finish or, in case of replacement the actual product itself. Vehicles purchased specifically for rental or lease will be covered for one-year from the date of first retail sale or 10,000 miles.

#### USE WITHIN THESE GUIDELINES TO BE WARRANTABLE

Fibrosan® recommends that the moisture content of lauan substrate be not greater than 12% at the time of lamination and that the glue coverage between the Fibrosan® panel and substrate be 100% coverage at the weight and thickness recommended by the adhesive manufacturer. Prior to the lamination the FRP panel must be free of dust moisture or particulates prior to lamination. Fibrosan® will not be responsible for any loss resulting from sub-standard lamination processes.

Fibrosan® limits the use of substrates to lauan plywood, and approved synthetic alternatives. The use of any substrates not approved by Fibrosan® will void this warranty.

This warranty is void if the product has been damaged by accident, unreasonable use, neglect, tampering or other causes not rising from defects in materials and workmanship.

This warranty extends to the original owner but does not cover the following:

- a. Damage to the panel caused by vandalism, accident, or misuse, including direct impact to the panel or scoring or the panel which impairs the surface integrity.
- b. Premature discoloration or fiber exposure caused by the lack of care and maintenance recommended by Fibrosan®.
- c. Delamination between the product and substrate.
- d. Normal fading and discoloration caused by UV and chemical atmospheric conditions that are expected during the warranty period.
- e. Exposure to harmful chemicals or discoloration caused by glues, sealants, cleaner/polish, trim or other products installed on or near the product.
- f. Failure of the gel-coat surface due to the use of improper cleaning agents.
- g. Any cracking of the panel finish through either improper product installation or product field performance when the application exceeded Fibrosan® minimum bend radius recommendation or other Fibrosan® application recommendations.
- h. Partial or full-body paint (application of paint will void this warranty) unless application has been pre-approved by Vixen Composites™.
- i. Delamination between FRP Panel and substrate.

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- j. Non-original recreation vehicle manufacturer installed parts.
- k. Surface blistering caused by water intrusion through the backside of the panel.
- l. Ant-trailing or worming caused by voids or gaps in lamination/glue application or process.
- m. Failure of the panel due to flaws in the vehicle frame or abnormal use of the vehicle subjecting the panel to excessive wear and tear.
- n. Failure to follow Fibrosan® and Vixen Composites™ instructions or recommendations on use and installation or acts of God.
- o. Fibrosan® and Vixen Composites™ do not assume responsibility for any loss of use of vehicle, loss of time, inconvenience, expense of gasoline, telephone, travel, lodging, loss or damage of personal property or revenues. Some states do not allow the exclusion or limitation of inconsequential damages so the above may not apply to you.

Pre-approval from Vixen Composites™ is required on all warranty claims before any repairs can be performed. It is the responsibility of the retail owner to collect and maintain the following information which will be required on all warranty claims: Model and VIN number of unit; Date of Production; Proof of purchase date (Bill of Sale), Location of unit, Owner name, phone and email, Color photos of issue, Detailed description of issue, repair estimate. Once the above information is received and approved, Vixen Composites will provide an authorization number for the unit. The authorization number must appear on all repair billing.

This warranty is the exclusive remedy against Fibrosan® and no other remedy shall be available. THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY AND/OR PREVIOUS WARRANTY, EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Any representation or promises inconsistent with, or in addition to this warranty, are unauthorized and shall not be binding upon Fibrosan®.

To obtain service you should telephone Vixen Composites™ customer service representative at 574-970-1224 between the hours of 8:00am to 5:00pm EST Monday thru Friday.

All specifications are based on the latest information at the time of publication. Vixen Composites assumes no responsibility for any error in type or print reproduction in this document. Vixen Composites reserves the right to make changes in price, color, materials, equipment and specifications and to discontinue panels at any time without notice. Vixen FRP is produced and warranted by Fibrosan®. The information contained herein is approved by Fibrosan®.



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